**Returns and Refunds Policy**

Thank you for shopping at Joel 2.

If you are not entirely satisfied with your purchase, we're here to help.

Our products can be returned within 15 days of the original purchase of the product.

Before you return a product, please make sure that:

The product was purchased in the last 15 days

The product is in its original packaging

Please contact us before you send the product:

By email: joel2missions@gmail.com

Send the product with its original packing to:

P. O. Box 385 Donora, PA 15033

## Shipping charges

Shipping charges incurred in connection with the return of a product are non-refundable.

You are responsible for paying the costs of shipping and for the risk of loss of or damage to the product during shipping, both to and from Joel 2.

## Damaged items

If you received a damaged product, please notify us immediately for assistance.

## Sale items

Unfortunately, sale items cannot be refunded. Only regular price items can be refunded.

## Digital products/ Donations

We do not issue refunds for digital products once the order is confirmed and the product is sent. We also do not issue refunds for donations unless there was some verifiable error when entering the amount to donate.

We recommend contacting us for assistance if you experience any issues receiving or downloading our products.

## Contact us

If you have any questions about our Returns and Refunds Policy, please contact us:

By email: joel2missions@gmail.com